

Parent-Teacher Communication

Objective: Educators at Mission San Jose High School foster students' quality of academic life by creating a positive, solution-oriented, and student-centered environment. Our common goal, as parents and teachers, is to help students become resilient and contributing members of our society. Effective communication between parents and teachers will help in achieving this common goal.

Communication Protocol:

Communication refers to both the sending and receiving of information - via emails, telephone conversations, and face-to-face meetings. We strongly recommend you –

1. Encourage your student to speak with their teacher directly,
2. Have an open and honest conversation with your student at home, and then
3. If you and your student need more clarity, then fix an appointment with your student's teacher to have an open and respectful conversation with your student's teacher.

In order to ensure a successful exchange of information please: -

1. Maintain Respectful and Open Communication: Be ready to listen to the educators' observations with one person speaking at a time and staying resolution focused.

2. Confidentiality: Recognize that confidentiality may limit information that can be shared by the educator to the parents.

3. Response Time: Educators have 48 hours to gather necessary information and respond.

4. Whom to Contact: If you have met with your student's teacher and have not come to a resolution, then you must follow the complaint process.

5. Address the Issue: Please remember to stay on the concern with best intentions, maintain a positive attitude, and stay solution and resolution focused. Since all staff and students have the right to feel safe at school, please note that all means of communication will be held to the respectful standards set forth in the above bullets. No form of disrespect among any party will be tolerated and the meeting and or communication will be postponed. Please read how "Negative Web Presence is Costing 35% of the Students' Admissions in Dream Schools" – USA Today.

Educators at Mission San Jose High School take students' academic, social, and emotional wellbeing seriously. Your trust and confidence in our ability to establish a positive and healthy relationship with your student is very crucial. Overall, please recognize that it is both the policy and the value of our school that we operate with respect, professionalism, and the shared best interest for every student.